



TURN COMMUNITY SERVICES, INC.

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Courtesy of XMISSION.com

ANNUAL REPORT 2011

For Fiscal Year Ending June 30, 2011

Dear Friends of TURN,

Fiscal year 2011 has been remarkable. TURN grew, broadened its support services, operated successfully amid continued economic stressors, and attracted and retained talented employees. The agency moves into this next year in a strong position to enhance the lives of people with intellectual disabilities throughout Utah.

Orem Center Street opened and attracted new participants seeking day services in Utah County. TURN established a new 6-person group home in Brigham City. The agency successfully realigned existing residential programs along the Wasatch Front. TURN Secure Shredding has attracted dozens of new customers, and employed more than 12 workers with disabilities in the business of securely destroying documents. The newly organized TURN Janitorial crew has contracts with Artspace for their commercial/residential buildings, creating jobs for more than 20 individuals.

TURN completed a merger with Salt Lake Advocacy and Community Training, a specialized non-profit that served persons with intellectual disabilities that were not state funded. Cynthia Proctor, former SLACT Director will offer mental health counseling at her new TURN office.

The Utah Pooled Trust is an entity established to hold and manage assets which have been set aside for people with disabilities. Under TURN's stewardship, the trust has more than doubled in participants and assets.

Over 200 volunteers donated 5,313 hours towards programs and projects.

The strength of the agency is its dedicated staff. TURN and its clientele have benefitted from the high caliber of employees and a low turn-over rate. The Exemplar program now recognizes 30 extraordinary instructors.

The members of the Board of Directors take great pride in TURN's many accomplishments during FY 2011. Thanks to the Board and its committee members for their services. Members donated countless hours of time and personal resources to improve TURN and assist in realizing the mission of the organization.

Thank you to all who have made this last year successful.

Mary Grace H Miner, Board Chair
Phil Shumway, Executive Director



Our Vision

TURN Community Services will be the premier provider of quality services for people with disabilities.

Our Mission

TURN dreams into reality.

Our Values

We are dedicated to choice, quality, and respect for people with disabilities and those who support them.

Our Agency

Founded in 1973 by parents seeking community alternatives for their family members with disabilities, TURN became a Utah non-profit provider of services in 1974. Today, TURN supports over 600 individuals in 11 counties throughout Utah.

Our Services

TURN supports people of all ages who have intellectual and developmental disabilities, autism, cerebral palsy, traumatic brain injury, or other disabilities. In addition, we provide supports for families of people with disabilities. Our comprehensive service strategies are designed to help people with complex physical, communication, and behavioral challenges, as well as changing needs related to aging. TURN accomplishes its mission by providing community-based programs and supports such as:

- Residential Services
- Day Programs
- Family Support
- Respite Care
- Counseling Services
- Host Homes
- Summer Camps
- Supported Employment
- Vocational Training and Work Crews

TURN Donors (\$1,000 or more)

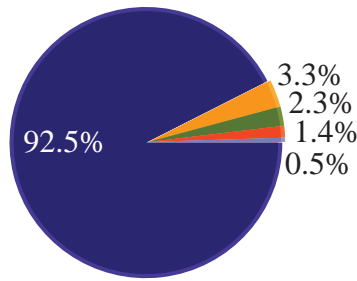
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 Dianna Morwood
 Pitney Bowes Bank
 The Bluffs LLC
 UBS Bank
 United Way of Dixie
 United Way of Iron County
 Utah Foundation of Financial
 Services
 Dr. J.E. Vanderhoof



*TURN Community Services is a nonprofit 501(c)
 (3) agency holding Utah Charitable Permit
 #6536337-CHAR and Federal Tax ID #87-
 0303448. Financial and in-kind donations are tax
 deductible as allowed by law.*

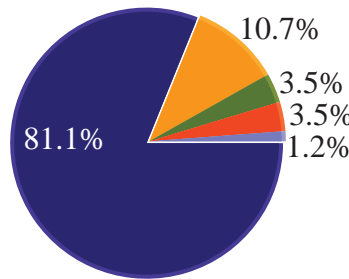
Total Operations - Fiscal Year 2010-2011

Public Support and Revenue: \$13,410,543



- Contract Revenue: \$12,400,326
- Room and Board: \$441,620
- Private & Other Income: \$308,686
- Public Support: \$192,001
- United Way: \$67,910

Total Expenses: \$13,378,580



- Wages and Benefits: \$10,849,372
- Occupancy: \$1,429,144
- Travel and Vehicles: \$472,448
- Other: \$466,117
- Supplies: \$161,499

Increase in unrestricted net assets	\$31,963
Net assets at beginning of year*	\$1,897,727
Net assets at end of year	\$1,929,690

From the Statement of Functional Expense

Total Expenses	\$13,378,580
Program Service Expenses	\$13,122,986
Management and General Expenses	\$ 160,797
Fundraising Expenses	\$ 94,797

Note: See full financial report for further details.



2011 Board of Directors

(Elections held May 2011)

Board Chair: Mary Grace Miner

Vice-Chair: Kathy Hale

Secretary: Kathryn M. Foley

Treasurer: J. Eric Vanderhoof

Past Chair: Dan Adams

Voting Members:

Nan Bassett, Calvin Cragun, Edward

F. Bates, Stan Radford, Janet With-

erspoon, Jim Witherspoon, Cynthia

Nguyen, Ronald D. Burns, Jeff Cline.

*Board officers and members are elected for
 two-year terms. The entire Board meets
 on the fourth Thursday of January, March,
 May, August, October, and on the first
 Thursday of December.*

Demographics Fiscal Year 2010-2011

County	Program Staff Members	# of People Served	Annual Program Budgets
Davis	47	94	\$1,817,094
Salt Lake	163	295	\$5,071,922
Utah	109	148	\$1,937,080
Washington	55	78	\$1,113,567
Weber	24	55	\$866,754
5-County*	77	97	\$1,640,147
Admin/Support	69		\$841,481
Totals	544	767	\$13,288,045

*The 5-county area includes Beaver, Sevier, Garfield, Iron, and Kane Counties.